

# Hawaii

*Help America Vote Act  
(HAVA) Complaint  
Process Guide*

*Provided by*



**Disclaimer:** This is a guide to your state’s laws relating to the Help America Vote Act (HAVA) and other election related complaints.

The statutes/codes cited in this guide may not be the most recent version. States may have more current or accurate information. We make no warranties or guarantees about the accuracy, completeness, or adequacy of the information contained in this guide or the information linked to on the state site.

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## What is the Help America Vote Act (HAVA)?

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According to the [Election Assistance Commission](#):

The [Help America Vote Act \(HAVA\) of 2002](#) was passed by the United States Congress to make sweeping reforms to the nation's voting process. HAVA addresses improvements to voting systems and voter access that were identified following the 2000 election. HAVA mandates that EAC test and certify voting equipment, maintain the National Voter Registration form and administer a national clearinghouse on elections that includes shared practices, information for voters and other resources to improve elections.

HAVA creates new mandatory minimum standards for states to follow in several key areas of election administration. The law provides funding to help states meet these new standards, replace voting systems and improve election administration. HAVA also established the Election Assistance Commission (EAC) to assist the states regarding HAVA compliance and to distribute HAVA funds to the states. EAC is also charged with creating voting system guidelines and operating the federal government's first voting system certification program. EAC is also responsible for maintaining the National Voter Registration form, conducting research, and administering a national clearinghouse on elections that includes shared practices, information for voters and other resources to improve elections. HAVA requires that the states implement the following new programs and procedures:

- Provisional Voting
- Voting Information
- Updated and Upgraded Voting Equipment
- Statewide Voter Registration Databases
- Voter Identification Procedures
- Administrative Complaint Procedures

## How do I file a HAVA complaint?

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### [Link to HAVA Complaint Process](#)

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Any person who believes a violation of Title III of HAVA has occurred, is occurring, or is about to occur, may file a complaint. You must file the complaint in writing, and it must be notarized, signed, and sworn by the complaint filer.

Complaints should be mailed to:  
Office of Elections  
802 Lehua Avenue  
Pearl City, Hawaii 96782

## How do I file a non-HAVA election complaint?

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### [Link to non-HAVA Complaint Process](#)

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The duties of the Elections Commission provided under Hawaii Revised Statutes §11-7.5 include to investigate and hold hearings for receiving evidence of any violations and complaints concerning an administrative act of the office of elections.

If you believe a crime has been committed, please file a report with law enforcement.

## Who can I contact regarding an election related complaint?

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### **Hawaii State Elections Commission**

**Physical/Mailing Address:**

Office of Elections  
802 Lehua Avenue  
Pearl City, HI 96782

**Phone Number:**

808-453-8683

**Email Address:**

[elections@hawaii.gov](mailto:elections@hawaii.gov)

**Website:**

<https://elections.hawaii.gov/>

### **Department of the Attorney General**

**Physical/Mailing Address:**

Department of the Attorney General  
425 Queen Street  
Honolulu, HI 96813

**Phone Number:**

808-586-1500

**Email Address:**

[hawaiiag@hawaii.gov](mailto:hawaiiag@hawaii.gov)

**Online Address:**

<https://ag.hawaii.gov/>