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# Missouri

*Help America Vote Act  
(HAVA) Complaint  
Process Guide*

*Provided by*

VOTER  
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FOUNDATION

# State Guide to HAVA & Election Complaint Process

This is a guide to your state's laws relating to the Help America Vote Act (HAVA) and other election related complaints.

The statutes/codes cited in this guide may not be the most recent version. States may have more current or accurate information. We make no warranties or guarantees about the accuracy, completeness, or adequacy of the information contained in the individual state guides or the information linked to on the state site.

This guide was last updated on 03/07/2024.

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# What is the Help America Vote Act (HAVA)?

[Link to HAVA Statute](#)

[Link to Election Assistance Commission](#)

According to the EAC.gov website:

The Help America Vote Act (HAVA) of 2002 was passed by the United States Congress to make sweeping reforms to the nation's voting process. HAVA addresses improvements to voting systems and voter access that were identified following the 2000 election. HAVA mandates that EAC test and certify voting equipment, maintain the National Voter Registration form and administer a national clearinghouse on elections that includes shared practices, information for voters and other resources to improve elections.

HAVA creates new mandatory minimum standards for states to follow in several key areas of election administration. The law provides funding to help states meet these new standards, replace voting systems and improve election administration. HAVA also established the Election Assistance Commission (EAC) to assist the states regarding HAVA compliance and to distribute HAVA funds to the states. EAC is also charged with creating voting system guidelines and operating the federal government's first voting system certification program. EAC is also responsible for maintaining the National Voter Registration form, conducting research, and administering a national clearinghouse on elections that includes shared practices, information for voters and other resources to improve elections. HAVA requires that the states implement the following new programs and procedures:

- Provisional Voting
- Voting Information
- Updated and Upgraded Voting Equipment
- Statewide Voter Registration Databases
- Voter Identification Procedures
- Administrative Complaint Procedures

# **How do I file a HAVA complaint?**

[Link to HAVA Complaint Process](#)

[Link to HAVA Complaint Form](#)

For potential violations of the Title III of the Help America Vote Act of 2002, please use the [HAVA Complaint Form](#). Mail this completed and notarized form to:

Elections Integrity  
600 W. Main St.  
Jefferson City, MO 65101

# **How do I file a non-HAVA election complaint?**

[Link to Statutes](#)

[Link to Form](#)

A person may file a complaint with the Missouri Secretary of State's Elections Division if they believe there has been a violation of Missouri Election Laws or a violation of the Help America Vote Act (HAVA).

MISSOURI LAW: If you have witnessed a violation of Missouri's Elections Laws, please utilize the [Election Complaint Form](#).

## Who can I contact regarding an election related complaint?

<b>Secretary of State - Elections Integrity Unit</b>	
<b>Physical Address:</b>	Secretary of State's Office Elections Division 600 W Main St. Jefferson City, MO 65101
<b>Mailing Address:</b>	Missouri Secretary of State's Office Attn: Elections Division 600 W Main St. Jefferson City, MO 65101
<b>Phone Number:</b>	573-751-2301
<b>Email Address:</b>	<a href="mailto:elections@sos.mo.gov">elections@sos.mo.gov</a>
<b>Local Elections Authority:</b>	<a href="https://www.sos.mo.gov/elections/goVoteMissouri/localelectionauthority">https://www.sos.mo.gov/elections/goVoteMissouri/localelectionauthority</a>

<b>Missouri Attorney General's Office</b>	
<b>Physical Address:</b>	Missouri Attorney General's Office Supreme Court Building 207 W. High St. Jefferson City, MO 65102
<b>Mailing Address:</b>	P.O. Box 899 Jefferson City, MO 65102
<b>Phone Number:</b>	573-751-3321
<b>E-mail Webform:</b>	<a href="https://ago.mo.gov/about-us/contact-us/">https://ago.mo.gov/about-us/contact-us/</a>